
Question

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IRIS mirrored went into a hung state

I have the following servers in IRIS mirror set:

Arbiter; iscagent only

LIVETC01; IRIS DB full install; Primary

LIVETC02; IRIS DB full install; Backup

A couple of days ago IRIS hung.

The application using LIVETC01 DB stopped functioning.

I'm trying to find out the sequence of events leading up to the failure.

I see these entries in the log:

Arbiter:

2023-01-17T15:54:56 ISCAgent: Arbiter client error: Message read failed.

2023-01-17T15:54:56 ISCAgent: Completed serving application: ISC1ARBITER

2023-01-17T15:54:56 ISCAgent: Arbiter client error: Message read failed.

2023-01-17T15:54:56 ISCAgent: Completed serving application: ISC1ARBITER

LIVETC01:

01/17/23-15:56:22 Arbiter connection lost

01/17/23-15:56:23 MirrorServer: Received new failover mode (Agent Controlled) from backup...(repeated 1 times)

01/17/23-15:56:41 ECP: connection from 'LIVETC01' dropped

01/17/23-15:56:42 MirrorServer: Mirror entered trouble state

01/17/23-15:56:42 MirrorServer: Mirror id #0 set trouble state

LIVETC02:

01/17/23-15:56:23 MirrorClient: Switched from Arbiter Controlled to Agent Controlled failover on request from primary

01/17/23-15:56:41 ECP: Mirror Connection request from 'TRAK-LIVETC01'

01/17/23-15:56:41 ECPs: Conn redirected to primary mirror server @ (LIVETC01)

01/17/23-15:56:44 MirrorClient: The backup node has become inactive from a status query

01/17/23-15:56:51 MirrorClient: The backup node has become active

01/17/23-15:56:51 MirrorClient: The backup node has become inactive from a ping

01/17/23-15:56:53 MirrorClient: The backup node has become active

01/17/23-15:57:12 Mirror Connection request from 'LIVETC01'

01/17/23-15:57:12 ECPs: Conn redirected to primary mirror server @ (LIVETC01)

01/17/23-15:57:13 Mirror Connection request from 'TRAK-LIVETC01'

01/17/23-15:57:13 Conn redirected to primary mirror server @ (LIVETC01)

01/17/23-15:57:20 MirrorClient: Primary AckDaemon failed to answer status request.

Questions

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1. It looks like the Arbiter failed. Would you agree?

2. Can I find out why the Arbiter had a "Message read failed"

Is the "Message read failed" an I/O error or a timeout?

3. It looks like the primary (LIVETC01) detected the Arbiter failed.

Then primary told backup that the Arbiter failed.

Would you agree?

4. Does anyone know why backup node goes inactive then active 5 seconds later?

5. Does anyone know why the "Primary AckDaemon failed to answer status request"?

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6. I don't think at any point the backup took over as primary.
Would you agree?

Thanks for any help

[#InterSystems IRIS](#)

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