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Question

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## Issue installing wheel python package - "looks like a filename, but the file does not exist"

I'm trying to get started with IRIS for Health but every time I got to a step that asks me to install a .whl-package I cant continue. I'm getting an error that the file does not exist.

Here is the complete error message:

```
PS C:\Users\x\GIT\quickstarts-multimodel-  
python> pip install nativeAPI_wheel\irisnative-1.0.0-cp39-cp39m-win_amd64.whl  
WARNING: Requirement 'nativeAPI_wheel\\irisnative-1.0.0-cp39-cp39m-  
win_amd64.whl' looks like a filename, but the file does not exist  
ERROR: irisnative-1.0.0-cp39-cp39m-  
win_amd64.whl is not a supported wheel on this platform.
```

Am I doing something wrong?

Kind regards

[#API](#) [#Error Handling](#) [#Python](#) [#InterSystems IRIS](#)

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Source

URL: <https://community.intersystems.com/post/issue-installing-wheel-python-package-looks-filename-file-does-not-exist>