
Question

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Certificate request to local PKI server not working

Hi Team ,

Can I please check if anyone has encountered SOAP authentication error when trying to submit a certificate signing request or when trying to get certificate .

I configured a local CA server without SMTP configuration and I configured a local CA client. These steps worked okay.

Then I tried to Submit Certificate Signing Request to Certificate Authority server and I am getting the following error :

ERROR #6248: SOAP response is a SOAP fault: faultcode=wsse:FailedAuthentication faultstring=The security token could not be authenticated or authorized faultactor= detail=

Similar error is appearing when I try to use the Get Certificate(s) from Certificate Authority server option

The screenshot shows the HealthShare interface with two main sections. On the left, under 'Certificate Authority Client', the option 'Get Certificate(s) from Certificate Authority server' is selected. On the right, under 'Get Certificate(s) from Certificate Authority server', the 'Get Certificate Authority Certificate' button is visible. Below the button, the same error message is displayed: 'ERROR #6248: SOAP response is a SOAP fault: faultcode=wsse:FailedAuthentication faultstring=The security token could not be authenticated or authorized faultactor= detail='.

[#SSL](#) [#System Administration](#) [#HealthShare](#)

\$ZV: IRIS for Windows (x86-64) 2021.1 (Build 215U) Wed Jun 9 2021 09:39:22 EDT [HealthConnect:3.3.0]
[HealthConnect:3.3.0]

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