

## Question

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# Error when searching for a patient with medications on clinical viewer

Hi Community,

I am getting the below error when searching for a patient who has medications on the clinical viewer.

What could be the issue?

### VISUAL TRACE

Session ID: 33652 Legend Printable Version Go to items 1 - 15 Items per page 40 Show events Show internal items Apply Filter None Previous Page Next Page Previous Session Next Session

**Services**  
HS.Gateway.Access.WebServices  
[1] 2022-10-17 14:47:02.935 Request  
[2]  
[3]  
[4]  
[5]  
[6]  
[7] 2022-10-17 14:47:02.938 Response  
[8]  
[9]  
[10]  
[11]  
[12]  
[13]  
[14]  
[15]

**Operations**  
HS.Gateway.Access.Manager  
[3] 2022-10-17 14:47:02.938 Request  
[7] 2022-10-17 14:47:02.950 Request

**Header**  
ID: 13400  
Type: Error  
Text: ERROR #5001: <SUBSCRIPT>zFindCode+2^web.SDA3.CodeTableDetail.ARCItemCat.1^ARC("IC",0,"Code")  
Logged: 2022-10-17 14:47:02.959  
Source: HS.Gateway.Access.WebServices  
Session: 33652  
Job: 755199  
Class: HS.Gateway.Access.Manager  
Method: MessageHeaderHandler  
Trace: (none)  
Stack:

- \$\$\$zMessageHeaderHandler+215^HS.Gateway.Access.Manager.1+2
- \$\$\$zInprocRequest+18^Ens.Host.1+1
- \$\$\$zacceptRequestAsync+1^HS.Gateway.Access.Manager.1+1
- \$\$\$zSendRequestAsync+12^Ens.BusinessService.1+1
- \$\$\$zOnProcessInput+3^HS.Gateway.Access.WebServices.API.1+1
- \$\$\$zProcessInput+12^Ens.BusinessService.1+1
- \$\$\$zEPRFetchNotification+2^HS.Gateway.Access.WebServices.1+1
- DO^zInvokeService+4^HS.Gateway.Access.WebServices.EPRFetchNotification.1+1
- \$\$\$zInvokeMsgClass+3^%SOAPWebService.1+1
- DO^zProcess+450^%SOAPWebService.1+1
- \$\$\$zOnPage+36^%SOAPWebService.1+1
- \$\$\$zPage+10^%SOAPWebService.1+2
- DO^CSPDispatch+484^%SYS.cspServer+2
- DO^CSPDispatch+274^%SYS.cspServer+1
- DO^zProcessRequest+1^%CSP.Session.1+1
- DO^Request+666^%SYS.cspServer2+1
- DO^Request+25^%SYS.cspServer2+1
- DO^zProcessRequest+1^%CSP.Request.1+1
- DO^css+44^%SYS.cspServer2+1

#HealthShare

Product version: IRIS 2020.2

Source URL: <https://community.intersystems.com/post/error-when-searching-patient-medications-clinical-viewer>