Question
[Andrew Neilson](...) · Sep 12, 2022
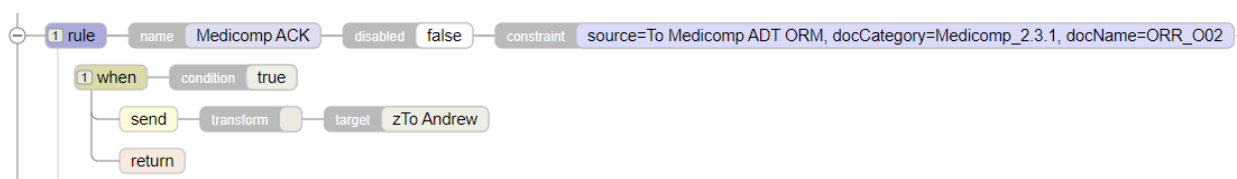
Routing ACKS.

I'm trying to get an ACK routed to a different process in our Test environment and here is the router setup:

I have a rule in the target router to send to an operation.

The problem I'm running into is that the HL7 ACK coming back is marked as "Discarded", so it's not even getting to

the second router.

		2	735138284	2022-09-12 10:56:10.111	734582612	Discarded	OK	To Medicomp ADT ORM	Medicomp Router
		3	735138276	2022-09-12 10:56:02.861	734582612	Completed	OK	Medicomp Router	To Medicomp ADT ORM

This is the ACK message:

HL7 ORR_O02 Message - Id = 517839715, DocType = 'Medicomp_2.3.1:ORR_O02', Message Type Category = 'Medicomp_2.3.1'
'General order response message response to any ORM - Order response (also RRE, RRD, RRG, RRA)', 4 Segments

1	MSH	| ^~\& | MedicompInterface | Medicomp | RAD | 3480 | 20220912105520 | - | ORR ^ O02 | 465 | T | 2.6 | -
2	MSA	| AA | 465 | Update Enrollment Disabled
3	PID	| 1 | - | 5327682 | - | CRENSHAW ^ DARRYL | - | 19910304 | M | - | - | 6 PARK ST | - | (434)672-4985 | - | - | - | - | - | - |
4	ORC	| OK | - | 11afb6f2-e408-45b4-bee7-a436981b6fc2

I've tried everything I can think of, but once the ACK hits the router, it gets marked as discarded and then things just stop. This particular interface is sensitive and it would be good to generate an email if there is a problem with the enrollment (MSA-3)

Any ideas would be appreciated.

Thanks

Andrew

#HL7 #InterSystems IRIS for Health
Product version: IRIS 2021.2
$ZV: IRIS for Windows (x86-64) 2021.2 (Build 649U) Thu Jan 20 2022 08:46:32 EST [Health:3.4.0]

Source URL:https://community.intersystems.com/post/routing-acks