Question
[Jimmy Christian](#) · Jul 5, 2022

Shutdown Ensemble Business Service upon Warning in the Event Log

Hello,

We have a scenario where a bad message(With control character in some fields) is coming frequently in our Standard HL7 Business Service.

I do see the process gets shut down because of E=D action code. I also see the service logging an "Warning" about the bad message. But service is not shutting down.

Is there a way to handle this error right at the service to avoid multiple processes going down? Not sure if we can create a task, which audits the service logs every few minutes. But that will involve some coding and checking of time when the errors happens.

Is there is a straight forward setting like action code we have for process in the business service?

Thanks,

Jimmy Christian.

[#Business Service](#) [#Ensemble](#)
Product version: Ensemble 2018.1