Question
[Jules Pontois](#) · Jul 4, 2022

Web teminal : lost connection with server (code 1006)

Hi,

I have a problem with the recent update 4.9.4 of the WebTerminal.

This message appeared after the loading of the page :

```
New update is available. Click here to install it now. Changelist:
4.9.4: No longer require /terminal to be at the root of the URL
```

So I installed the new version. Unfortunatly, after refreshing the page, I have this message again and again :

```
WebTerminal lost connection with server (code 1006).
Attempting to restore session in 10 seconds...
Please, refresh the web page to start a new session.

WebTerminal lost connection with server (code 1006).
Attempting to restore session in 10 seconds...
```

I tried to reinstall the previous version we were using, the 4.9.3, but it doesn't solve the problem (I also tried the 4.9.2, but same result).

The web application under System Administration -> Security -> Applications -> Web Applications seems to be identical to the one on another environment that work from the WebTerminal perspective.

It seems to be a setting issue, but I don't know where to look at.

Any ideas on how to solve this ? :)

Thanks by advance !

[#Key Question](#) [#Terminal](#) [#InterSystems IRIS](#)
Product version: IRIS 2021.1
$ZV: IRIS for Windows (x86-64) 2021.1 (Build 215U) Wed Jun 9 2021 09:39:22 EDT