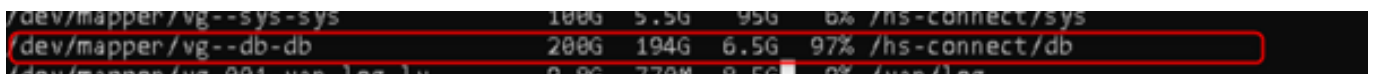Question
Ephraim Malane · Apr 25, 2022

InterSystems IRIS Backup mirror member is very slow

Hi All,

When I log into Backup mirror member it becomes too slow to load and navigate, I tried to check message log and I saw the error message about Database mirror latency and database disk issue which when I check it looks fine to me. Please have a look at the below screenshots and advise what the issue could be.

When I run df -h through SSH :

200G is the volume size, 194G is used space, 6.5G is available space and 97% IS %Use

Datababase view from management portal for the same db volume

DATABASE SIZE	
Block Size:	8192
Blocks:	25347456
Max Size:	Unlimited
Size:	193.39GB
Expansion Size:	System Default
Available Space:	141.50GB
% Free Space:	73.16%
Disk Free Space:	6.48GB
Last Expansion Time:	12/14/2021 09:27:10
Full:	No

Disk space error message from message log:

```
04/25/22-16:45:44:473 (17475) 1 [Utility.Event] [SYSTEM MONITOR] DiskPercentFull(/hs-connect/db/          /) Warning: DiskPercentFull = 96.76 ( Warnvalue is 95).
```

The below error shows sometimes when the system tries to load

Zen class not found:

_ZEN_Auxiliary_abstractController

OK

#Mirroring #HealthShare
Product version: IRIS 2020.2
$ZV: HealthShare 2020.2 [HealthShare Modules: Active Analytics:20.0.8620 + Core:20.0.8620 + Patient Index:20.0.8620] - IRIS for UNIX (Red Hat Enterprise Linux for x86-64) 2020.1 (Build 2171.20418U) Tue Nov 17 2020 15:48:44 EST

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