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### Question

[Scott Roth](#) · Feb 25, 2022

## Optimal Apache/Web Gateway settings

After what is seemed was weeks, I finally got SSL/TLS enabled on both Apache Web Server and IRIS using the Web Gateway. However while we can now use HTTPS to connect to our Development instance of IRIS, I am running into several errors when I have others try to access the Management Portal via HTTPS.

We are seeing...

- "Unexpected status code, unable to process Hyper Event: Internal Server Error (500)"
- Server Unavailable

Does anyone have a Optimal settings list that I need to set for Apache/Web Gateway https? I am assuming the errors listed above are some kind of time out or settings somewhere.

Thanks

Scott Roth

[#Performance](#) [#SSL](#) [#Web Gateway](#) [#HealthShare](#)

Product version: IRIS 2021.2

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