Question
[James Westley-F...](#) · Dec 9, 2021

Unable to add a service to a production

I've experienced this problem several times recently. I go to a production in my development instance and click on the (+) to add a new service. A pop-up appears with the message "An error occurred with the CSP application and has been logged to system error log (^ERROR and nothing else. Examining ^ERRORS is of no help. There's a lot of gibberish there that isn't informative in the least.

I can add processes and operations just fine.

The last two times this happened I had to re-install HealthShare from scratch. Surely this is something that can be fixed without having to reinstall a third time this week.

Does anyone have any insight into this? It surely would be appreciated.

Bill

[#Business Service](#) [#HealthShare](#)
Product version: HealthShare 2019.1
$ZV: Cache for Windows (x86-64) 2018.1.2 (Build 309519491U) Tue Dec 10 2019 17:30:27 EST