
Question

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Enterprise Monitor - Dashboard requires Login after upgrade

Hello everybody,

after updating from 2018.2.1 to 2021.1 we observe a change in the behaviour of the Messagebank Enterprise Monitor.

In 2018.2.1, when clicking on a specific line inside the configured systems the system dashboard opened, giving insights about queue counts and error conditions.

In 2021.1. when doing the same thing, the login screen of the designated server instance shows up, but does not allow to login (any try, even with valid %All credentials results in a reload of the page). I even created a new user, remembering the password hash issue mentioned in

<https://docs.intersystems.com/iris20204/csp/docbook/DocBook.UI.Page.cls?...> but that did not solve the problem.

I attached some screenshots for illustration.

Any recommendations how to fix this issue?

Regards and thanks,

Martin

[#Monitoring](#) [#InterSystems](#) [IRIS](#)

Product version: IRIS 2021.1

\$ZV: IRIS for UNIX (SUSE Linux Enterprise Server for x86-64) 2021.1 (Build 215U) Wed Jun 9 2021 09:48:27 EDT

Source

URL: <https://community.intersystems.com/post/enterprise-monitor-dashboard-requires-login-after-upgrade>