
Question

[Peter \(Sechaba\)...](#) · Dec 2, 2021

Synchronization failed

I need help with resolving this issue of Synchronization failing.

```
13:55:46.338:HS.Director: Switching to namespace 'MYPORTAL' [Foundation]
13:55:46.450:Ens.Director: Production 'MYPORTALPKG.HSCOMMPProduction' starting...
13:55:46.589:....HSCOMMPProduction: Table synchronization state: Waiting
13:56:01.604:....HSCOMMPProduction: Startup Error 0 =%Synchronization failed*zOnStart+
50^HS.Util.AbstractProduction.1
MYPORTALP.e^zOnStart+50^HS.Util.AbstractProduction.1^2(e^zStartProduction+41^Ens.Dire
ctor.1^1(e^zStartProduction+8^%SYS.Ensemble.1^1'e^zStartProduction+8^Ens.Director.1^1
-e^zinvokeMethod+22^|"HSLIB"|HS.Director.1^1*e^zinvokeAll+28^|"HSLIB"|HS.Director.1^1
(e^zStartAll+1^|"HSLIB"|HS.Director.1^19e^zStartProductions+2^|"HSLIB"|HS.UI.StartSto
pFrame.1^10e^zOnPage+24^|"HSLIB"|HS.UI.StartStopFrame.1^18e^zPage+9^|"HSLIB"|EnsPorta
l.Template.standardPage.1^2$e^CSPDispatch+480^%SYS.cspServer^2$d^CSPDispatch+274^%SYS
.cspServer^1&d^zProcessRequest+1^%CSP.Session.1^1!d^Request+668^%SYS.cspServer2^1 d^R
equest+25^%SYS.cspServer2^1&d^zProcessRequest+1^%CSP.Request.1^1d^css+43^%SYS.cspServ
er2^1 d^SuperServer+55^%SYS.SERVER^3d^^^0
13:56:01.608:Ens.Director: ERROR #5001: Synchronization failed
13:56:01.609:Ens.Director: ERROR #5001: Synchronization failed
13:56:01.609:HS.Director: Switching to namespace 'MYPORTALREPORTS' [Foundation]
13:56:01.644:Ens.Director: Production 'MYPORTALREPORTS.ReportingProduction' starting.
..
13:56:03.182:Ens.Director: Production 'MYPORTALREPORTS.ReportingProduction' started.E
RROR #5001: Synchronization failed
```

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Product version: IRIS 2020.1

Source URL: <https://community.intersystems.com/post/synchronization-failed>