
Question

[Augusto Estefan](#) · Sep 28, 2021

After upgrade management portal Web dont start

We just upgrade from cache 2016.2 to IRIS 2020.1.1.

After this upgrade we cannot access to the portal web management, and dont give errors about that just this:

09/28/21-15:59:16:654 (20192) 1 [Utility.Event] Private web server has not started after 5 seconds.

Is this normal?

I followed the guide but dont talk nothing about that.

This is a normal problem when upgrading?

Thanks!!

[#Red Hat Enterprise Linux \(RHEL\)](#) [#Caché](#) [#InterSystems IRIS for Health](#)

Product version: IRIS 2020.1

\$ZV: IRIS for UNIX (Red Hat Enterprise Linux for x86-64) 2020.1.1 (Build 408U) Sun Mar 21 2021 22:21:14 EDT

Source URL: <https://community.intersystems.com/post/after-upgrade-management-portal-web-dont-start>