Question
[Nigel Salm](#) · Jun 11, 2021

Backup Software

Hi

I have had customers who would rather use a backup application rather than using IRIS Backups. In my experience, I have tried a number of free backup tools and I have paid for at least two "very good Backup Tools" and all of them have failed to create usable backups especially if my Ensemble/IRIS Instances are still running and even if Ensemble/IRIS have been shut down I have found that the backups created by these tools have around an 80% chance of being able to restore a system (let's assume that I am not trying to backup core Windows elements like the Registry and Windows system files).

So many customer applications that I have worked with rely on Ensemble/IRIS to run 24/7 as they use the nighttime to run their batch processes, Task Manager Systems Tasks, and Reporting so they really don't want to have to shut down their installations (even though in other Database Technologies it is taken for granted that systems are taken offline, either for backup purposes or system administration).

Do any DC members have experience with any 3rd party Backup Utilities that work reliably in an Ensemble/IRIS environment and are there preconditions such as having to shutdown or suspend the IRIS Instance while the backups run?

Nigel

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