
Question

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Business Operation error

One of the business operations recently errored out, and keeps spitting this message:

ERROR <Ens>ErrFailureTimeout: FailureTimeout of 15 seconds exceeded in EnsLib.FTP.PassthroughOperation; status from last attempt was

ERROR <Ens>ErrOutConnectFailed: SFTP Connect failed for ftp.[censored].com:2222/[censored]/SSL='!SFTP'/PubKey='C:/InterSystems/HealthShare/Keys/pub/[censored]/PrivKey='C:/InterSystems/HealthShare/Keys/priv/[censored].pem'

with error ERROR #7500: SSH Connect Error '-2146430963': SSH Error [8010100D]: Failed getting banner [8010100d] at Session.cpp:238,0 (alert request ID=45956)

I'm wondering if something changed with the outbound connection settings for the external vendor?

[#Ensemble](#)

Source URL: <https://community.intersystems.com/post/business-operation-error>