

## Question

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# Regarding Ensemble message process time

I believe most of you have encountered this problem: a healthconnect/ensemble user get a slow response and ask measurement on how long it takes ensemble to process this request, the ensemble 'activity data' gives no clue of the delay.

The reason is HealthConnect message measurement was based on ensemble message, which can't give a correct answer on when ensemble receive the request and what time it send back response. when there is delay on inbound/outbound adapter, or csp gateway, there is no way to find out the delay from "activity data" .

I am asked by a customer how to deal with this problem. One thing I am thinking of is to tap on tcp/ip layer, say , monitoring ip traffic on switch, apache, or other devices.

Please let me know if you have dealt with the same problem or you have a better way to do this job. thank you very much.

[#Monitoring](#) [#Ensemble](#)

Product version: HealthShare 2020.2

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