

Question

[Rico Rivera](#) · Apr 23, 2021**ERROR #5002: Cache error: <FUNCTION>**

May I ask what the solution is to the error below?

Recovery started at Fri Apr 23 09:14:58 2021

Current default directory: c:\intersystems\cache\mgr

Log file directory: c:\intersystems\cache\mgr\

WIJ file spec: c:\intersystems\cache\mgr\CACHE.WIJ

Recovering local (c:\intersystems\cache\mgr\CACHE.WIJ) image journal file...

Starting WIJ recovery for 'c:\intersystems\cache\mgr\CACHE.WIJ'.

0 blocks pending in this WIJ.

Exiting with status 3 (Success)

04/23/21-09:14:58:844 (10096) 0 Automatically configuring buffers

04/23/21-09:14:59:422 (10096) 0 Allocated 1164MB shared memory (large pages): 1024MB global buffers, 35MB routine buffers

04/23/21-09:14:59:704 (10096) 0 Intel Sandy Bridge AES-NI instructions detected.

04/23/21-09:15:00:157 (10096) 0 Jrn info from prior WIJ (imflags: 0):

wdpass: 0

jrnwdpass: 14

fspec: c:\intersystems\cache\mgr\journal\20210423.001

filecnt: 1

fileoff: 0

prevfcnt: 1

prevfileoff: 0

min trans cnt: 1

min trans index: 190308

04/23/21-09:15:00:329 (10096) 0

cstart of Cache for Windows (x86-64) 2017.2.2 (Build 8653) Thu May 9 2019 15:33:01 EDT.

in c:\intersystems\cache\mgr

with wij: c:\intersystems\cache\mgr\CACHE.WIJ

from: c:\intersystems\cache\mgr\

OS=[NT], version=[6.2.9200], 8 processors.

Processor type=[8664], level=[6], revision=[24067], active processor mask=[ff].

System Initialized.

04/23/21-09:15:00:391 (12304) 0 Write daemon started.

04/23/21-09:15:04:188 (11888) 0 Mounted database c:\intersystems\cache\mgr\ (SFN 0) read-write.

04/23/21-09:15:04:688 (11888) 0 Instance 'CACHE' starting on node PER-19HMAR by user SYSTEM

04/23/21-09:15:04:688 (11888) 0 Using parameters from file 'C:\InterSystems\Cache\Cache.cpf'

04/23/21-09:15:04:704 (11888) 0 Loading DLLs

04/23/21-09:15:04:720 (11888) 0 Switching to temporary %SYS Namespace

04/23/21-09:15:04:798 (11888) 0 Mounted database c:\intersystems\cache\mgr\cachelib\ (SFN 1) read-only.

Database label is marked read-only.

04/23/21-09:15:05:532 (11888) 3 Error: ERROR #5002: Cache error: <FUNCTION>LoadDLLs+27^STU - Shutting down the system

04/23/21-09:15:09:751 (11888) 0 Shutting down Cache

04/23/21-09:15:11:095 (11888) 0 Notifying Clients

04/23/21-09:15:11:110 (11888) 0 No user shutdown routines to execute

04/23/21-09:15:11:141 (11888) 0 Stopping User Jobs

04/23/21-09:15:11:704 (11888) 0 Stopping Network Servers

ERROR #5002: Cache error: <function></function>

Published on InterSystems Developer Community (<https://community.intersystems.com>)

04/23/21-09:15:11:798 (11888) 0 Withdrawing from License Domain
04/23/21-09:15:11:845 (11888) 0 Waiting for users to stop
04/23/21-09:15:11:860 (11888) 0 Stopping Client Networking
04/23/21-09:15:11:876 (11888) 0 Removing database locks
04/23/21-09:15:11:876 (11888) 0 Updating Journal File
04/23/21-09:15:11:892 (11888) 0 Skip jrnwait as WIJ update is disabled
04/23/21-09:15:12:907 (11888) 0 Waiting for database updates to complete
04/23/21-09:15:12:907 (11888) 0 Database updates complete
04/23/21-09:15:12:907 (11888) 0 Stopping System Jobs
04/23/21-09:15:13:048 (15180) 0 GARCOL exited due to system shutdown
04/23/21-09:15:13:048 (12740) 0 EXPDMN exited due to system shutdown
04/23/21-09:15:13:048 (7216) 0 JRNDMN exited due to system shutdown
04/23/21-09:15:13:658 (12304) 0 No blocks pending in WIJ file
04/23/21-09:15:13:673 (12304) 0 WRTDMN exited due to system shutdown
04/23/21-09:15:13:751 (10096) 0 CONTROL exited due to system shutdown
04/23/21-09:15:14:861 (11888) 0 Shutdown complete

[#Caché](#)

Product version: Caché 2017.1

\$ZV: 2017.2.2.865.3

Source URL: <https://community.intersystems.com/post/error-5002-cache-error-0>