
Question

[Yone Moreno](#) · Apr 15, 2021

Return ACK from Process

Hello,

We would need some help, please

First of all **thanks for your time used reading this question**

Also, thanks for your patience

We need to generate an ACK in a Process and return it to the Service to reply

We have currently written a code block with:

```
//Devolvemos ACK AA a DragoAP para indicar que no procesamos las prepeticiones

set pOutput = ##class(%GlobalCharacterStream).%New()

//set ACKer7 = ..GetAck(mensajeHL7, "AA")

set ACKer7 = ##class(ITB.HL7.BS.XMLService).GetAck(context.mensajeHL7, "AA")
set ACKxml = ##class(ITB.HL7.Util.Convert).ER7ToXML(ACKer7,.tSC)

set inicioCabecerasSOAP = "<SOAP-ENV:Envelope xmlns:SOAP-
ENV='\"http://schemas.xmlsoap.org/soap/envelope/\"'><SOAP-ENV:Header/><SOAP-ENV:Body>"
set finCabecerasSOAP = "</SOAP-ENV:Body></SOAP-ENV:Envelope>"

do pOutput.Write(inicioCabecerasSOAP_ACKxml.Read())_finCabecerasSOAP)
```

When we test this code, we observe:

```
ERROR <Ens>ErrorException: <METHOD DOES NOT EXIST>
zS5+6^Procesos.Laboratorio.EnrutadorLaboratorio.Threa
d1.1 *GetAck,ITB.HL7.BS.XMLService -- - registrado
como '-' número - '@' set ACKer7 = ##class(ITB.HL7.BS.
XMLService).GetAck(context.mensajeHL7, "AA")'
```

Return ACK from Process

Published on InterSystems Developer Community (<https://community.intersystems.com>)

Why do we get this error message?

As you would notice we have written:

```
set ACKer7 = ##class(ITB.HL7.BS.XMLService).GetAck(context.mensajeHL7, "AA")
```

When we press F12 above ITB.HL7.BS.XMLService

We observe the desired **GetAck** method

How could we further debug, understand, and solve this issue?

➡ We have read:

<https://docs.intersystems.com/irislatest/csp/docbook/DocBook.UI.Page.cls...>

<https://docs.intersystems.com/irislatest/csp/docbook/DocBook.UI.Page.cls...>

<https://community.intersystems.com/post/reply-custom-ack>

<https://www.intersystems.com/wp-content/uploads/sites/10/WiFISEasyConnec...>

➡ Thanks for your replies

[#Code Snippet](#) [#Ensemble](#)

Source URL: <https://community.intersystems.com/post/return-ack-process>