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### Question

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## Bouncing interface failure to stop job

We have an interface that need to be disabled then re-enabled when it starts to queue up. I wrote the following code to do this functionality in a process. This works in our development domain, but in production it says it fails to disable the job - it only shuts down the interface without updating the production/starting the interface back up. Error message: "Failed to stop job '36831290' within 60 seconds. Status '<unknown>'"

Is there something wrong with how I'm trying to do this?

```
set tSC = ##class(Ens.Director).EnableConfigItem(itemname,0,0)
```

```
set tSC = ##class(Ens.Director).UpdateProduction(60)
```

```
set tSC = ##class(Ens.Director).EnableConfigItem(itemname,1,0)
```

```
set tSC = ##class(Ens.Director).UpdateProduction(60)
```

[#Caché](#) [#Ensemble](#)

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