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## Question

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## Handling carriage return in the HL7 router

We have msgs coming like below where line ending with `h` then it throw error in router production but if msgs come with `h` then router dont throw error.

any help?

EMR sending following msg.

```
MSH|^&|APP|EMR|HIE|HIE|201301011226||ADT^A01|MSG00001|P|2.5|h  
EVN|A01|201301011223||he
```

Business Service read it like this as on line, and error msg shows in trace.

```
MSH|^&|APP|EMR|HIE|HIE|201301011226||ADT^A01|MSG00001|P|2.5|hEVN|A01|201301011223||h
```

Build Map Status = 'ERROR <EnsEDI>ErrMapRequired: Missing required EVN element at segment 2'

'ERROR <EnsEDI>ErrMapRequired: Missing required PID element at segment 2'

'ERROR <EnsEDI>ErrMapRequired: Missing required PV1 element at segment 2'

[#HL7](#) [#Ensemble](#) [#HealthShare](#)

Product version: HealthShare 2020.2

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