
Question

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HealthShare HIE Response

We are trying to make a document query from an HIE iti-43 on healthshare platform

the full SOAP message is follows

```
<?xml version="1.0" encoding="UTF-8"?>
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
  xmlns:wsa="http://www.w3.org/2005/08/addressing">
  <soap:Header>
    <wsa:To soap:mustUnderstand="1">XXXXXX</wsa:To>
    <wsa:MessageID>4748c3e1-0cfe-4a0e-0888-4126ff66d183</wsa:MessageID>
    <wsa:Action soap:mustUnderstand="1">urn:ihe:iti:2007:RetrieveDocumentSet</wsa:Action>
  </soap:Header>
  <soap:Body>
    <RetrieveDocumentSetRequest xmlns="urn:ihe:iti:xds-b:2007">
      <DocumentRequest>
        <RepositoryUniqueId>XXXXX</RepositoryUniqueId>
        <DocumentUniqueId>2.25.428312952118620371540843074664651605281</DocumentUniqueId>
      </DocumentRequest>
    </RetrieveDocumentSetRequest>
  </soap:Body>
</soap:Envelope>
```

I am getting an error response as following and HIE (Health Information Exchange) is not able to figure why this error is happening. Can anyone give some clue what is happening, so I can the same feedback.

The SOAP FAULT I am getting is

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://www.w3.org/2003/05/soap-envelope"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:s="http://www.w3.org/2001/XMLSchema">
  <SOAP-ENV:Body>
    <SOAP-ENV:Fault>
      <SOAP-ENV:Code>
        <SOAP-ENV:Value>SOAP-ENV:Receiver</SOAP-ENV:Value>
      </SOAP-ENV:Code>
      <SOAP-ENV:Reason>
        <SOAP-ENV:Text xml:lang="en">Internal Server Error</SOAP-ENV:Text>
      </SOAP-ENV:Reason>
      <SOAP-ENV:Detail>
        <error xmlns="urn:ihe:iti:xds-b:2007">
          <text>ERROR #5002: Cache error: &lt;SUBSCRIPT>zSendRequestSync+4^Ens.BusinessService.1
          ^Ens.Runtime("DispatchName", "")</text>
        </error>
      </SOAP-ENV:Detail>
    </SOAP-ENV:Fault>
  </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

#CCR #HL7 #InterSystems IRIS for Health

Source URL:<https://community.intersystems.com/post/healthshare-hie-response>