

Question

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HealthShare HIE Response

We are trying to make a document query from an HIE iti-43 on healthshare platform

the full SOAP message is follows

```
<?xml version="1.0" encoding="UTF-8"?>
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:wsa="http://www.w3.org/2005/08/addressing">
<soap:Header>
<wsa:To soap:mustUnderstand="1">XXXXXX</wsa:To>
<wsa:MessageID>4748c3e1-0cfe-4a0e-0888-4126ff66d183</wsa:MessageID>
<wsa:Action soap:mustUnderstand="1">urn:ihe:iti:2007:RetrieveDocumentSet</wsa:Action>
</soap:Header>
<soap:Body>
<RetrieveDocumentSetRequest xmlns="urn:ihe:iti:xds-b:2007">
<DocumentRequest>
<RepositoryUniqueId>XXXXX</RepositoryUniqueId>
<DocumentUniqueId>2.25.428312952118620371540843074664651605281</DocumentUniqueId>
</DocumentRequest>
</RetrieveDocumentSetRequest></soap:Body>
</soap:Envelope>
```

I am getting an error response as following and HIE (Health Information Exchange) is not able to figure why this error is happening. Can anyone give some clue what is happening, so I can the same feedback.

The SOAP FAULT I am getting is

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://www.w3.org/2003/05/soap-envelope"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:s="http://www.w3.org/2001/XMLSchema">
<SOAP-ENV:Body>
<SOAP-ENV:Fault>
<SOAP-ENV:Code>
<SOAP-ENV:Value>SOAP-ENV:Receiver</SOAP-ENV:Value>
</SOAP-ENV:Code>
<SOAP-ENV:Reason>
<SOAP-ENV:Text xml:lang="en">Internal Server Error</SOAP-ENV:Text>
</SOAP-ENV:Reason>
<SOAP-ENV:Detail>
<error xmlns="urn:ihe:iti:xds-b:2007">
<text>ERROR #5002: Cache error: &lt;SUBSCRIPT>zSendRequestSync+4^Ens.BusinessService.1
^Ens.Runtime("DispatchName", "")</text>
</error>
</SOAP-ENV:Detail>
</SOAP-ENV:Fault>
</SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```

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Source URL: <https://community.intersystems.com/post/healthshare-hie-response>