Question

Tim Miller Jul 24, 2020

Uptime reports for Ensemble HL7

Good morning all,

Could we please get some insight on what is possible (or what other organizations may be using) for tracking uptime for our HL7 engine? We can use Activity Tracking to show how many messages went through, but are there any good canned reports (or queries) about the number of message failures or the amount of time that an interface was down?

We are using alerting to the team to know about not getting messages or if messages failed. Has anyone created a report or dashboard against the Ens.Alert table or would you recommend elsewhere?

We are being tasked to track for SLA purposes.

Thanks,

Tim

#Dashboards #HL7 #Ensemble

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