
Question

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FTP(S) Inbound Adapter connecting and disconnecting with "PROT P" error

Dear Community,

I need to collect a file from an FTP server over FTPS.

I have the :

- credentials saved correctly
- correct host and port informatoin
- correct filepath I am trying to collect from
- I have setup the SSL configuration in System > Security Management > SSL/TLS Configurations and this tests sucessfully

When I run the business service to connect it connects, but soon after connecting it fails to open the directory:

Type	Time	Text	ID
Error	2020-06-23 14:42:06.542	ERROR <Ens>ErrFTPListFailed: FTP: Failed List for *.txt (msg='PROT P required',code=521)	36581958
Info	2020-06-23 14:42:06.277	ConfigItem 'ClinicalVision Results from LDH FTP' (Cli nicalVision.Service.LDHFT PService) started in job 31540	36581957
Info	2020-06-23 14:42:06.277	Connected to FTP Server '<server address>:< port> /CVL&DFTPS/SSL='FTP SLDH*' at path '/ENHT- TIE' using Credentials 'CVL&DFTPS'	

I have changed the server address in the logs

I have tested the credentials with a certificate key from the server and the WinSCP client can collect the file successfully.

I've seen in another [post](#) we need to state the PROT P protocol, but the invoked commands to not exist in the EnsLib.FTP.InboundAdatper or the Enslib.FTP.Common classes.

Regards

Stuart

[#Business Service](#) [#FTP](#) [#Ensemble](#)

Source

URL:<https://community.intersystems.com/post/ftp-inbound-adapter-connecting-and-disconnecting-prot-p-error>