

Question

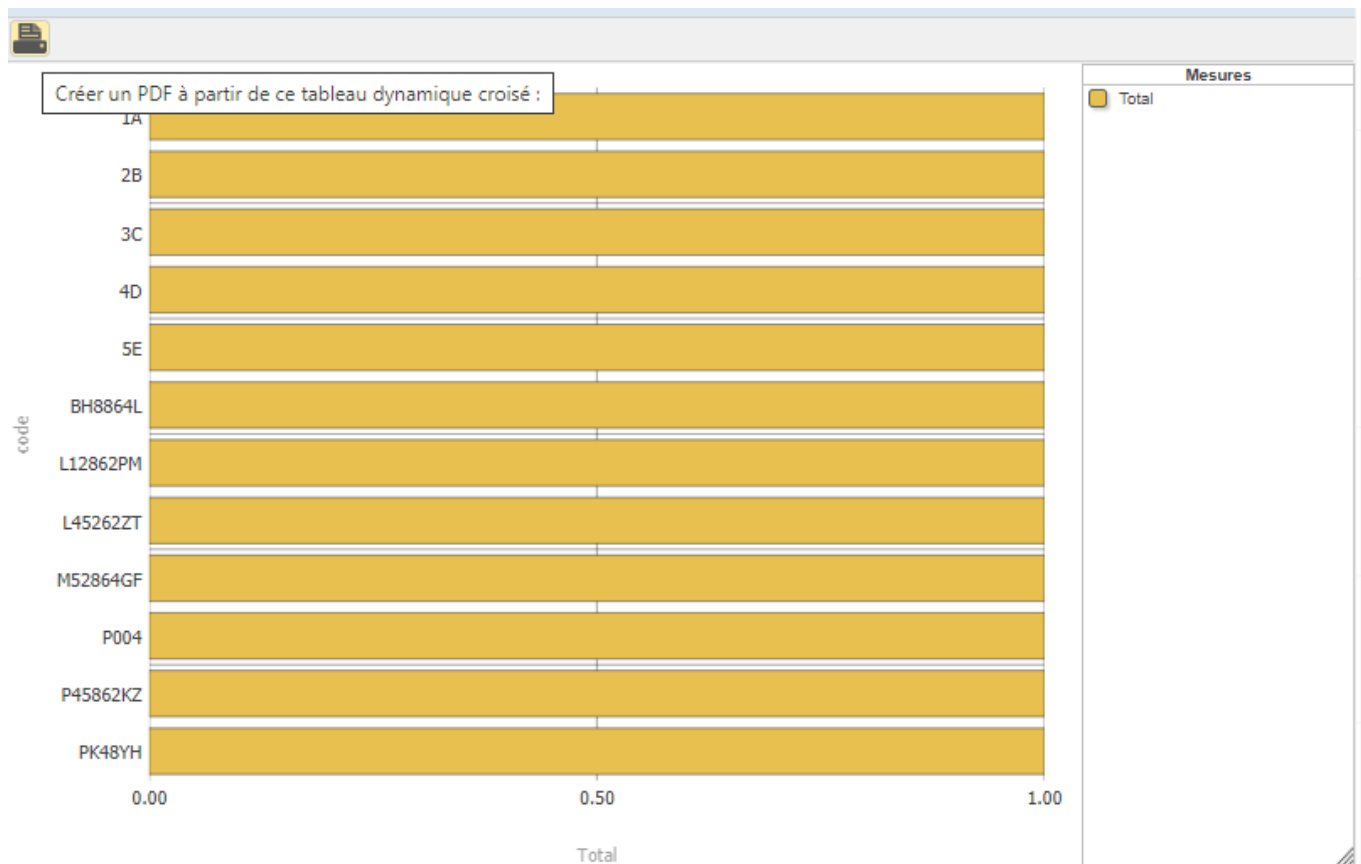
[Lucas Bourré](#) · Jun 17, 2020

PDF Display from DeepSee UserPortal doesn't work

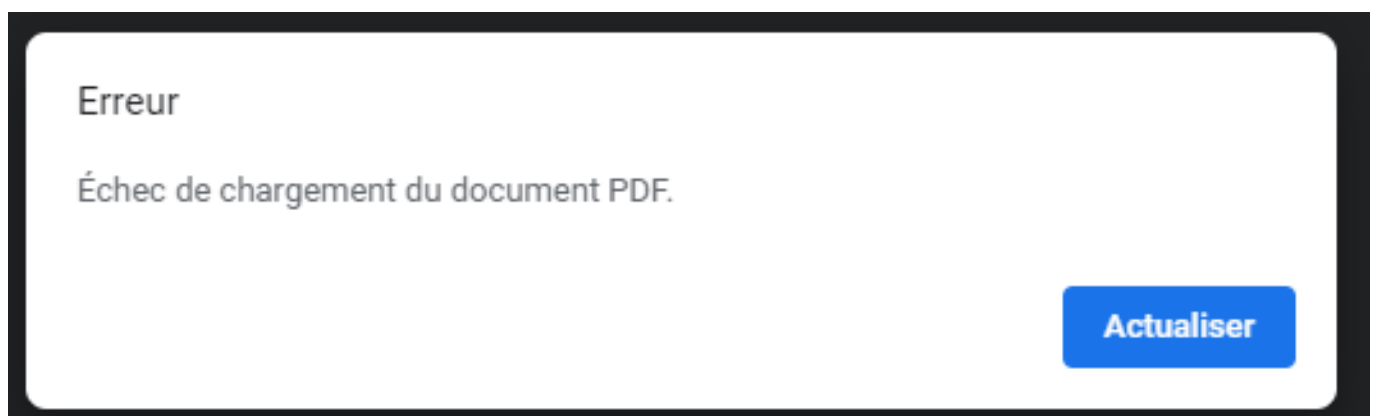
Hello Community,

I hope you are well.

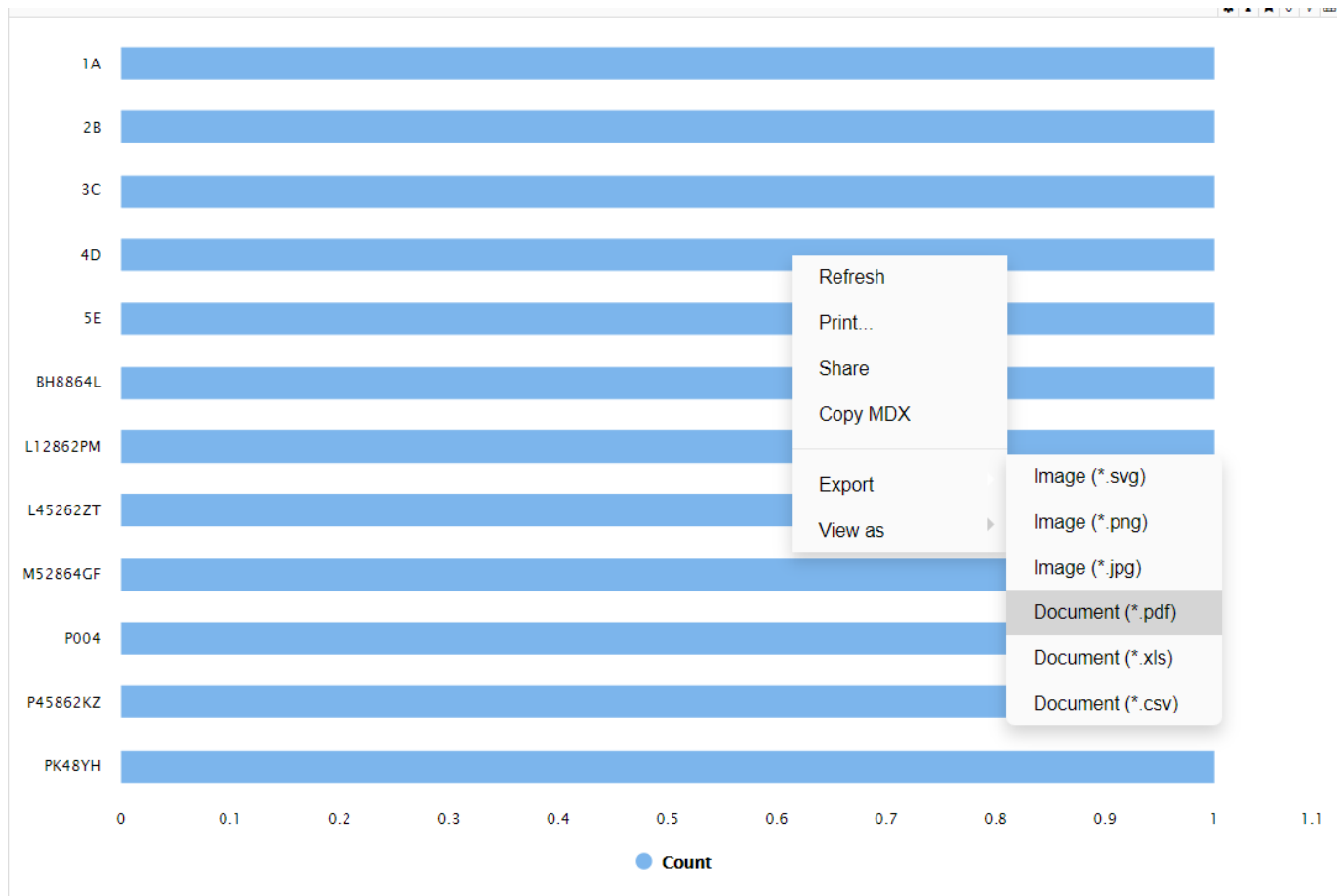
I encounter a problem on IRIS for Unix 2020.1 when I try to create a PDF from a simple Dashboard on Deepsee :



When I click on this widget , a tab appear and is loading for ~30 seconds, then shows 'error loading the PDF File ' :



I am also using DeepSee Web, and i encounter a problem if I try to Export the graph as a PDF :



Is there a link between both problem ? (If I fix the print widget, the PDF Export will also be fixed ?)

I found someone having the same problem but she fixed it

: <https://community.intersystems.com/post/unable-run-oscommand-print-widget-deepsee>

I checked in the mgr/Temp file , and i have the "widget.xml" file generated, but no "widget.pdf" .

I also tried to execute the following command on my docker container :

```
/usr/irissys/fop/fop -fo test.xml -pdf test.pdf -c /usr/irissys/fop/conf/fop.xconf
```

But it results as an error :

Caused by: org.w3c.dom.DOMException: The current document is unable to create an element of the requested type (namespace: <http://www.w3.org/2000/svg>, name: svg:link).

Do you have any suggestion on how to debug the PDF generation ?

Thank you in advance.

I wish you a good day

Lucas Bourré

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Source URL: <https://community.intersystems.com/post/pdf-display-deepsee-userportal-doesnt-work>