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Question

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## pButtons does not generate the actual stats - 2017.2.1 on win64

\$zv = Cache for Windows (x86-64) 2017.2.1 (Build 8013) Thu Apr 12 2018 10:14:19 EDT

I have a problem with my installation that I've logged with WRC, I've been asked (and have done so) to run ^pButtons

here's what I did.

```
%SYS>w $zv
```

Cache for Windows (x86-64) 2017.2.1 (Build 8013) Thu Apr 12 2018 10:14:19 EDT

```
%SYS>d ^pButtons
```

Current log directory: c:/intersystems/cache/mgr/

Available profiles:

- 1 12hours - 12 hour run sampling every 10 seconds
- 2 24hours - 24 hour run sampling every 10 seconds
- 3 30mins - 30 minute run sampling every 1 second
- 4 4hours - 4 hour run sampling every 5 seconds
- 5 8hours - 8 hour run sampling every 10 seconds
- 6 test - A 5 minute TEST run sampling every 30 seconds

select profile number to run: 3

Collection of this sample data will be available in 1920 seconds.

The runid for this data is 2020010914272630mins.

so after running pButtons, I see the process, this quits after the thirty minutes, creates the 2020010914272630mins.log file in /mgr/ but does NOT generate the normally associated .html file that contains the actual stats.

I log into cache at startup with my own name from the window services, ensure that I have RW privileges in /mgr/ and the .LOG file gets created, so I can't see its that,

Can anyone give any pointers as to why my 2020010914272630mins.html file is not created.

I've just kicked off a 24 hr buttons, but don't want to wait 24 hrs before I find out theres' no output

kev

[#Cache](#)

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