

Question

[Mathieu Van Sevenant](#) · Sep 13, 2019

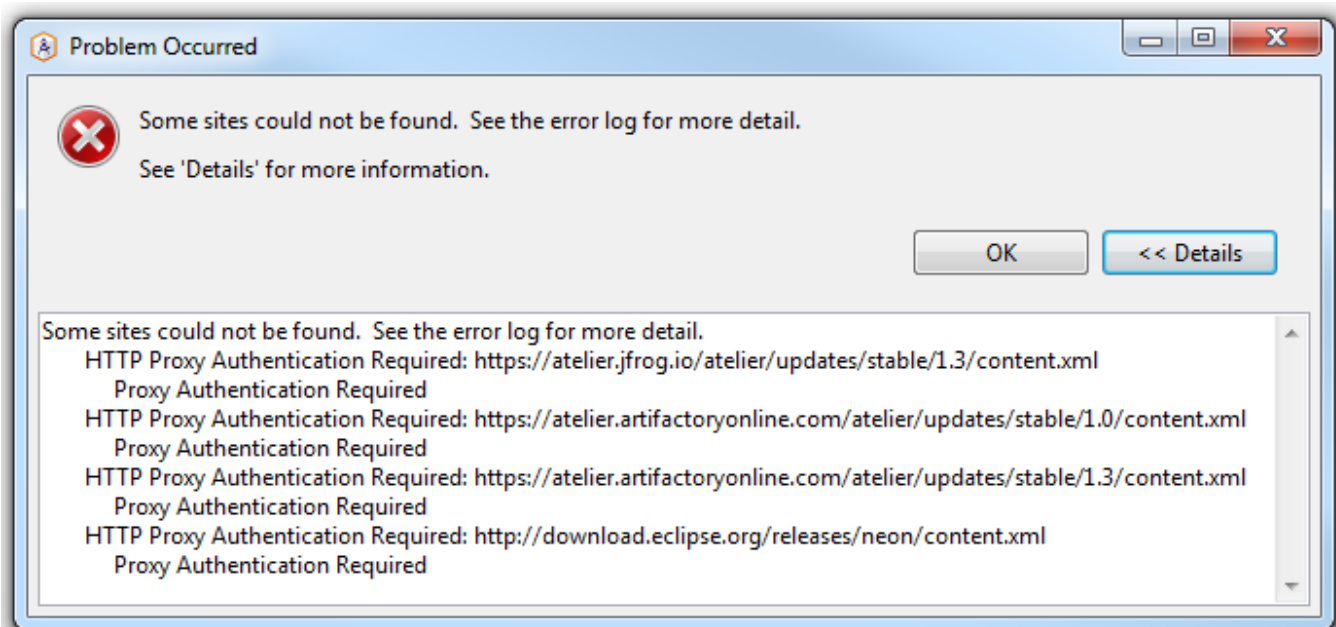
Updating Atelier - Sites not found & Proxy Authentication

Hello everyone :-)

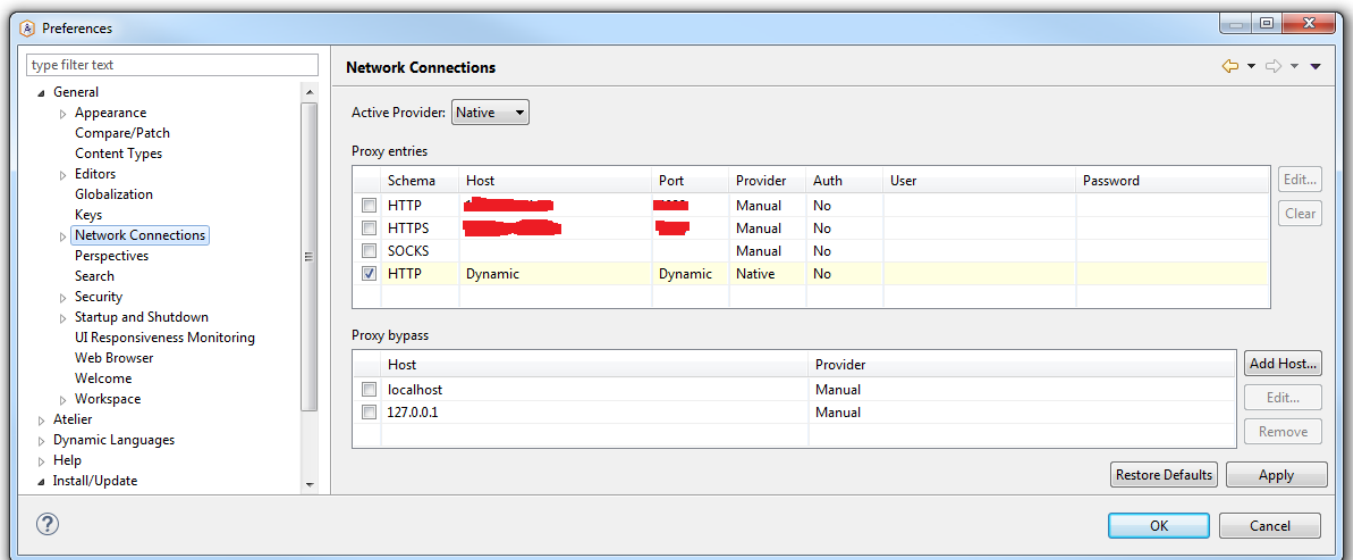
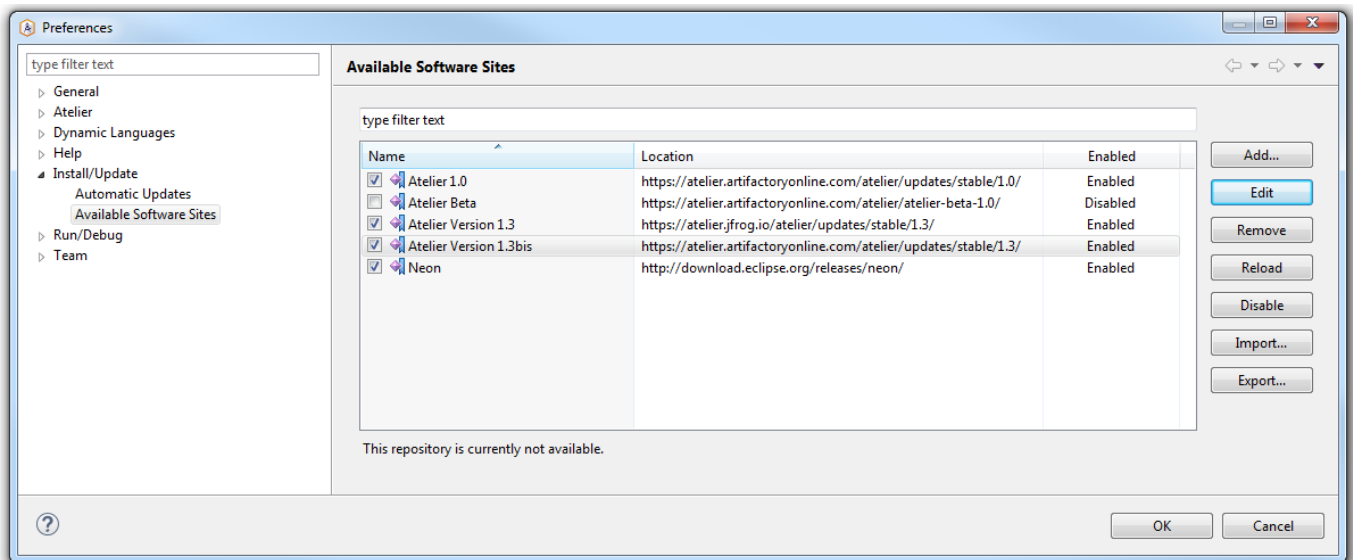
I would like to update Atelier from version 1.0.262 to the 1.3 one. So I clicked on Help --> Check for updates, and I get these first error messages:

"No updates were found in available software sites."

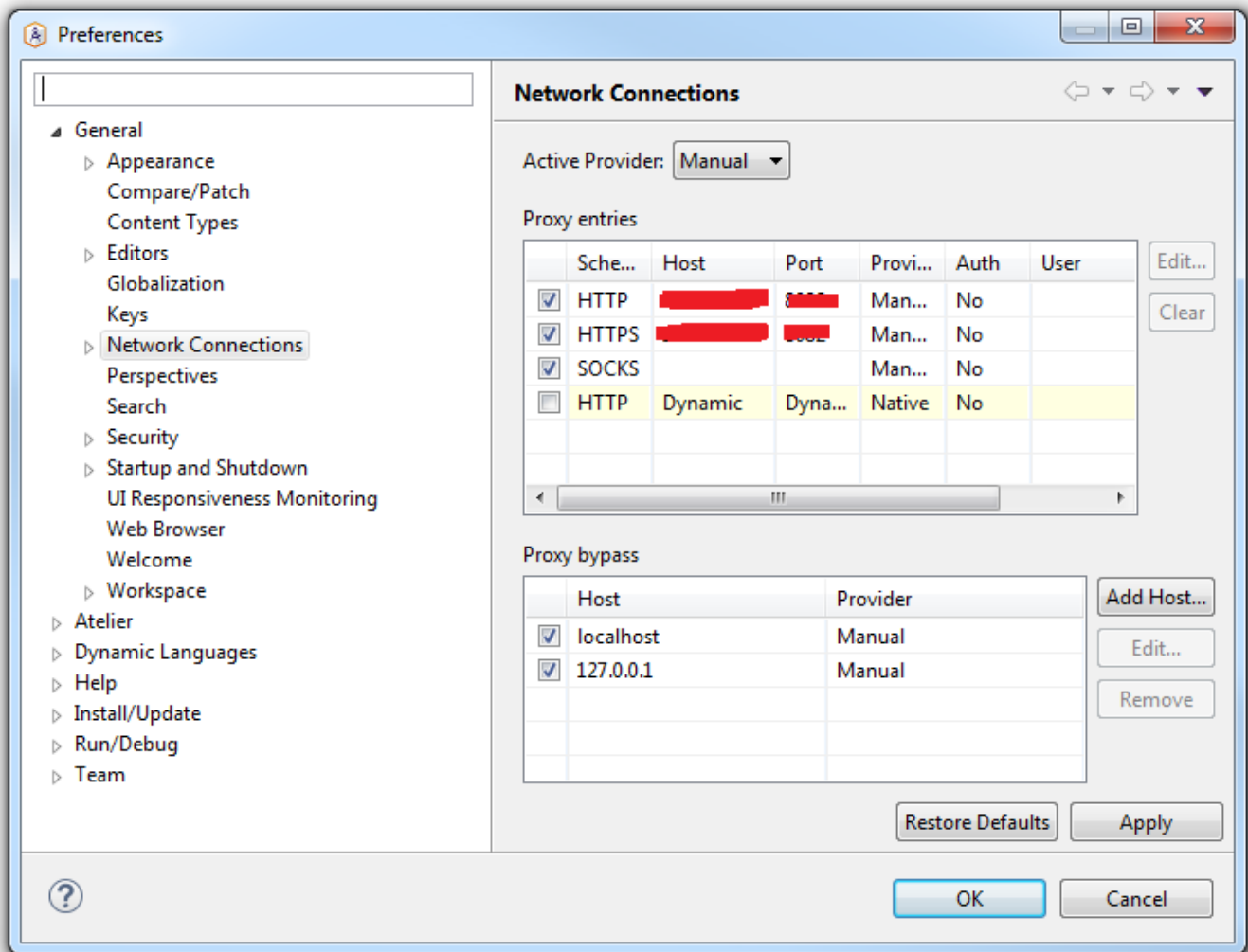
"Some sites could not be found. See the error log for more detail." etc. cf picture below talking about Proxy Authentication.



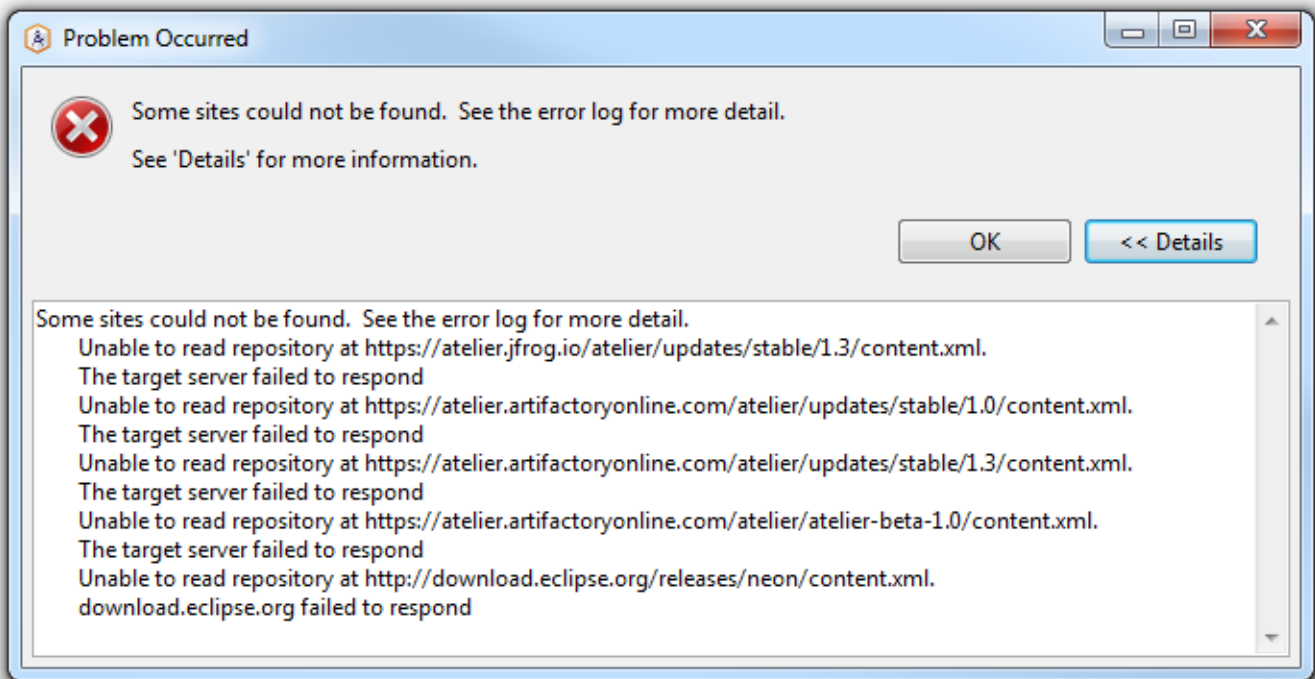
So I checked those available software sites (tried until now) and also the proxy settings that I am used to work with:



Then I changed the "Active Provider" from Native to Manual with the proxy settings got from a system administrator :

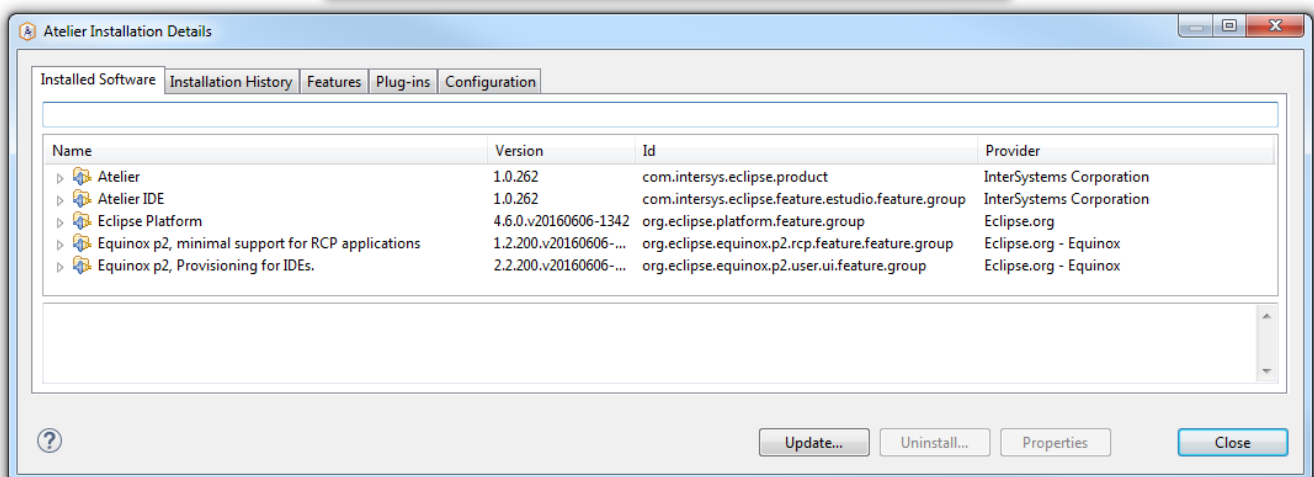
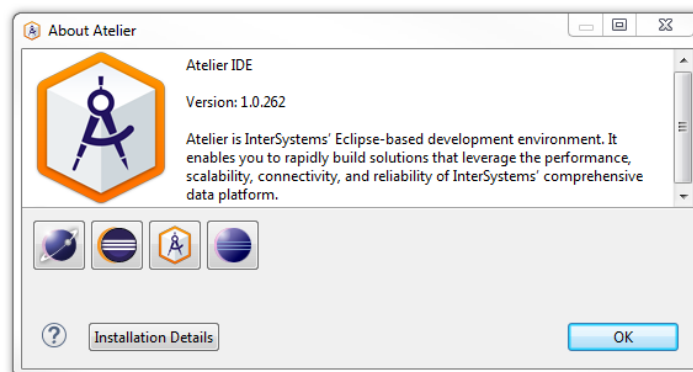


So here is the result of a new try of "Check for updates": "Unable to read repository at {any site name}/content.xml. The target server failed to respond" :



Do you know where it could come from ?

In any case it could be useful, here is a last picture of details about my current version of Atelier:



Best regards,

Mathieu

[#Authentication](#) [#Development Environment](#) [#Microsoft Windows](#) [#System Administration](#) [#Other](#)

Source URL: <https://community.intersystems.com/post/updating-atelier-sites-not-found-proxy-authentication>