

Question

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## LDAP Configuration "user...not found"

Hello All!

I'm brand new to HealthShare and trying to enable LDAP Authentication. When I run the authentication test, the base DN looks good and the search user is successfully authenticated. However, the user is still not found. We have a linux installation in Azure, and I'm connecting to a Windows AD server (provided both Azure and local hostnames). I'm using the full DN in the username field. For the "LDAP Unique search attribute" I've tried, CN, DN, and sAMAccountName. For now, I'm not using TLS and I've unchecked the "Use LDAP Groups for Roles/Routine/Namespace" and cleared out the user attribute fields for those defaults, though I will add them back and build those groups in AD once I get a successful test.

Advice on this or anything else is greatly appreciated and warmly accepted.

Version: Cache for UNIX (Red Hat Enterprise Linux for x86-64) 2018.1.2 (Build 309U)

[#LDAP](#) [#Ensemble](#) [#HealthShare](#)

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