Question
[Jim Winski](#) · Aug 1, 2018

Ensemble peculiarities for one user

We have one user that is having issues in Ensemble via browser. The two issues she reported are:

- If she opens a DTL, she has to Save or Compile the DTL before she is able to edit anything in the Actions tab. Typically, you can simply open the DTL, click on a line, and edit the Actions.

- If she opens the Tools tab and clicks the Test button, she does not get a response and it eventually times out on her. Typically, clicking the Test button will open a new window where you can paste a message to test your DTL with.

These issues transcend browsers. She can close her browser and open a different browser, and the issue continues. No other users on the same server and in the same namespace have this issue. This is also a recent occurrence, as she has always been able to access this functionality with no issues.

I know that there is a class or global that holds user settings. If you open a DTL in one browser, Ensemble will remember the last DTL you had open and it will open when you go back to edit DTLs. If you switch browsers, it still remembers. The same holds true for the testing data in the Test tool mentioned above. Is it possible that this data has become corrupt and we need to clear it for this user? If so, what class would hold this information?

[#Ensemble](#) [#DTL](#) [#Testing](#)

Source URL:https://community.intersystems.com/post/ensemble-peculiarities-one-user