
Question

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Instance is down although there is process attached to shared memory

While trying to start the instance

INSTANCE01: getting below error, where cache.shid file doesnot contains anything

This is in a Linux server

Any help is appreciated.

```
$ ccontrol start INSTANCE01
```

```
INSTANCE01
```

```
startup failed: Instance is down although there is process attached to shared memory
```

You can get the shared memory ID in cache.shid file

then run 'ipcs -m -a' to see the number of processes still attached.

[#DevOps](#) [#System Administration](#) [#Cache](#)

Source

URL:<https://community.intersystems.com/post/instance-down-although-there-process-attached-shared-memory>