
Question

[Tani Frankel](#) · Dec 6, 2017

Atelier - Why are my Tools->Add-Ins / Templates grayed-out/disabled?

Atelier version 1.1.386

When I click on the Tools menu I see grayed out ("disabled") 'Add-Ins' and 'Templates' items.

Any reason this should happen? I tried this while in various projects (connected to servers that connect properly), opening various documents... nothing helped.

Note that when I call the API directly (<http://127.0.0.1:<myport>/api/atelier/v1/%25SYS/action/query> with {"query": "call %CSP.StudioTemplateMgrTemplates('addin')"} the response looks like it works fine -

```
{
  "status": {
    "errors": [],
    "summary": ""
  },
  "console": [],
  "result": {
    "content": [
      {
        "Name": ".NET Gateway Wizard",
        "Description": "Import DLL assembly from .NET",
        "Url": "/isc/studio/templates/%25ZEN.Template.ObjectGatewayWizard.Dot
NetHome.cls",
        "Type": "ADDIN",
        "Interactive": "1",
        "NoOutput": "0",
        "Accelerator": "",
        "RealName": ".NET Gateway Wizard",
        "Group": "",
        "NonModal": "0"
      },
      ...
    ]
  }
}
```

Any idea why this would happen?

Source

URL: <https://community.intersystems.com/post/atelier-why-are-my-tools-add-ins-templates-grayed-outdisabled>