
Question

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Processes sitting in "Delivered" status

So we are still fairly new to the ensemble app and getting set up. I have 3 separate batch record file services that pull in files and send to 3 separate processes. there is no real rules other than an when condition=1 use this said DTL and send to operation. all 3 of these routers use different DTL's as they are separate files but all go to the same operation. for some reason i am seeing the files sit in the Process and say Delivered. 2 of the three process after up to 10-15 mins of sitting and the third gets an error i am very unfamiliar with, so this post is two-fold.

1. Any ideas why files would "sit" in delivered state so long?
2. help with error:

```
ERROR <Ens>ErrBPTerminated: Terminating BP
<REDACTED BP NAME>
# due to error: ERROR #5002: Cache error: <STORE>zdomGetNamespaces+51 ^EnsLib.EDI.XML
.Document.1
> ERROR #5002: Cache error: <STORE>zdomGetNamespaces+51 ^EnsLib.EDI.XML.Document.1
```

[#Ensemble](#)

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