

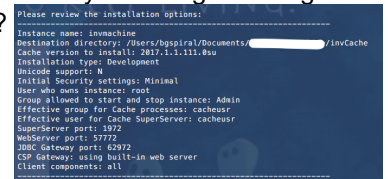
## Question

[Jeff Gnatek](#) · Jul 24, 2017

## Installation problems with Cache

Hi all, I'm running into an issue with the installation, it seems like almost everything is working alright but upon trying to actual access the Management Portal, the site cannot be reached. I've noticed that the terminal indicates that Sign-on is inhibited.

To add some context, I've installed Cache following the Unix instructions for MacOS (El Capitan). I can share the log or any other info that may be helpful. Here is some of the terminal output from the installation if it would prove at all helpful. I have tried running 'sudo chmod +x' on the cache folder which did not make any meaningful changes. I also cannot stop or restart the instance because Sign-on is inhibited. Any thoughts?



```
Please review the installation options:
-----
Instance name: InVmachine
Destination directory: /Users/bgspiral/Documents/InVCache
Cache version to install: 2017.1.1.111.0su
Installation type: Development
Unicode support: N
Initial Security settings: Minimal
User who owns instance: root
Group allowed to start and stop instance: Admin
Effective group for cache processes: cacheusr
Effective user for Cache SuperServer: cacheusr
SuperServer port: 1972
WebServer port: 57772
JDBC Gateway port: 62972
CSP Gateway: using built-in web server
Client components: all
-----
```

```
Do you want to proceed with the installation <Yes>? yes
Starting installation...
Starting up Cache for loading...
../bin/cinstall -s . -B -c c -C /Users/bgspiral/Documents/[redacted]/invCache/cache.cpf*invmachine -W
1 -g2
Starting Control Process
Allocated 108MB shared memory: 2MB global buffers, 35MB routine buffers
Cache startup successful.
System locale setting is "en_US.UTF-8"
This copy of Cache has been licensed for use exclusively by:
Cache Evaluation
Copyright (c) 1986-2017 by InterSystems Corporation
Any other use is a violation of your license agreement
...blemachine/invCache/mgr/>
...blemachine/invCache/mgr/>
Start of Cache initialization
Loading system routines
Updating Cachetemp and Cache database
Installing National Language support
Setting CACHETEMP default collation to Cache standard (5)
Loading system classes
Updating Security database
Loading system source code
Building system indices
Updating Audit database
Updating Journal directory
Updating User database
Scheduling inventory scan
Cache initialization complete
See the cboot.log file for a record of the installation.
Starting up Cache...
Once this completes, users may access Cache
Starting INVMACHINE
Using 'cache.cpf' configuration file
Starting Control Process
Automatically configuring buffers
Allocated 371MB shared memory: 256MB global buffers, 35MB routine buffers
Creating a WIJ file to hold 31 megabytes of data
Execvp failure. Could not stat executable /Users/bgspiral/Documents/[redacted]/invCache/bin/cache
User uid=17182, gid=27745
Check execute permission ('x') along the path to executable.
Call InterSystems Technical Support.
Sign-on inhibited.
See cconsole.log for details.
```

---

Source URL: <https://community.intersystems.com/post/installation-problems-cache>