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Installation/Upgrade on Windows Can Fail With "Visual C++ 2013 redistributables (x86) not found!"

An installation or upgrade of Caché, Ensemble, or HealthShare on Windows could fail with the titled error if a newer version of the Microsoft Visual C++ Redistributable 2013 (x86) or (x64) is installed instead of version 12.0.30501.

If you encounter this error during an installation, you can get around it by uninstalling those versions of the redistributables in the Control Panel, then manually installing both x86 and x64 older versions directly from this link. This problem has been corrected in maintenance kits 2016.1.4 and 2016.2.2 and all released 2017 versions by devchange ALE 2949. This change is documented in the 2016.1.4 maintenance release notes.

[#C++](#) [#Microsoft Windows Server](#) [#System Administration](#) [#Caché](#)