
Question

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SNMP: Terminal is "Unable to open Registry key"

Hi,

Terminal says "Unable to open Registry key 'SOFTWARE\Microsoft\Windows\CurrentVersion\CommonFilesDir.1'" when I execute `$$Register^SNMP()`.

For monitoring purposes I want to use SNMP in Ensemble. One of the steps I have to do is to use the method `$$Register^SNMP()` in the terminal "%SYS" namespace. This is mentioned in a InterSystems Docs page.

Monitoring Caché Using SNMP */

- Caché expects the SNMP service to be installed [before](#) you install Caché, so it can add [iscsnmp.dll](#) to the proper Registry keys. Once Caché is installed, the SNMP service must be restarted so that it properly loads [iscsnmp.dll](#) and will find and communicate with the new Caché instance.
Note:
If Caché is installed before the SNMP service, [iscsnmp.dll](#) cannot be properly registered, and you must use the [\\$\\$Register^SNMP\(\)](#) function to do this after the Windows SNMP service is installed. Once this is done the SNMP service must be restarted.

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However I get the following error. When I execute " w `$$Register^SNMP()` " in the "%SYS" namespace.

"Unable to open Registry key 'SOFTWARE\Microsoft\Windows\CurrentVersion\CommonFilesDir.1'"

Is there a way to run the terminal in administrative mode if it doesnt already? It sounds like a security issue to me.

Does anyone know what the problem may be?

Greetings,

Glenn

[#Caché #Terminal](#)

Source URL: <https://community.intersystems.com/post/snmp-terminal-unable-open-registry-key>