Article
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Wireshark installer could affect Studio.exe and csystray.exe on Windows

A few customers have seen this happen, so I thought it would be worth mentioning here on the Developer Community. This could affect users running versions between 2014.1.3 and latest who install or upgrade Wireshark. There is a bug in the Visual C++ 2013 redistributable shipped with the current Wireshark 2.2.1.

This is from Microsoft's bug report https://support.microsoft.com/en-us/kb/3138367 :

" When you install an updated redistributable package, binaries for non-target architectures are removed. For example, after you install an update for an x86-based application, the x64 Visual C++ 2013 runtime libraries are missing. This fix makes sure that both versions of the Visual C++ redistributable are visible when you add or remove programs after installation of the update."

The Intersystems technologies affected are the Studio IDE and the ' cube' icons in Windows. Cstudio.exe and csystray.exe use shared DLLs from the redistributable package. If you see windows pop up a complaint about missing redistributable C++ 2013 files, this problem can be resolved by

1. Doing a repair install with your version of the Cache/Ensemble/Healthshare installer
2. Re-installing the Visual C++ redistributable packages for Visual Studio 2013 directly from Microsoft https://www.microsoft.com/en-us/download/details.aspx?id=40784

#Studio #Caché

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