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Question

[William Proctor](#) · Sep 27, 2016

## question on ExternalFreeze on windows platform --

All responses are appreciated. I am new to both scripting and CACHE so please bear with me. I am setting up a nightly backup script for freezing cache then backing it up and then thawing it back out. Currently when I enter the freeze command I am getting a response of access denied even though my id has %all access. I've tried passing the userid/password as a parameter in the externalfreeze command and passing it from a file. I've used my id and lastly I used the system id in the file. What ID should I use for this or am I passing it wrong?

sample 1: `..bin/cache -s. -u%%sys ##class(backup.General).externalfreeze() <c:/temp/login.scr`

sample 2: `..bin/cache -s. -u%%sys`

`##class(backup.General).externalfreeze(username="?????",password="????????")`

[#Beginner](#) [#Cache](#)

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