
Question

[Alexander Tsvetkov](#) · Aug 27, 2016

Start up Cache instance on OSX

Hi, everybody

I am newbie at OSX and I am trying to install Cache on my mac

At first time I just executed in Shell Terminal next line

```
$ sudo /Users/Alex/Downloads/cache-2016.2.0.627.0-macx64/cinstall
```

And there was no problems with instalation.

But few day after first try I've decided to update it to 2016.2.0.719.0 and I deleted previously installed version by "sudo rm -r <directory>" and only then I've tried to google "how to uninstall cache" and learned that I have had to stop instances and delete them by ccontrol first. My fault. Just in case it helps I did it

Then I've tried to execute next line

```
sudo /Users/Alex/Downloads/cache-2016.2.0.719.0-macx64/cinstall
```

Installation was going normally but then on task "Starting up Cache" next error was printed in terminal

```
Error: ERROR #5001: Could not start SuperServer on port 1972, may be in use by another instance - Shutting down the system
```

```
An error was detected during Cache startup.
```

```
** Startup aborted **
```

And "ccontrol start" prints the same error

```
$ ccontrol start cache
```

```
Starting CACHE
```

```
using 'cache.cpf' configuration file
```

```
Starting Control Process
```

```
Automatically configuring buffers
```

```
Allocated 363MB shared memory: 256MB global buffers, 35MB routine buffers
```

```
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```

```
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```
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```

```
Error: ERROR #5001: Could not start SuperServer on port 1972, may be in use by another instance - Shutting down the system
```

```
An error was detected during Cache startup.
```

```
** Startup aborted **
```

Can someone help me with this issue.

I have been Windows user, and I did not faced with any similar issues.

[#Caché](#) [#Terminal](#) [#Apple macOS](#)

Source URL: <https://community.intersystems.com/post/start-cache-instance-osx>