
Question

[Brian Schoen](#) · Jul 14, 2016

Ensemble - Suppressing multiple Alerts (e.g. NAKs, validation, etc) using Ens.Alert process

We are using the Ens.Alert alerting process to send alerts (via email) to our external service desk application (Service Now).

Is there a way to suppress multiple alerts for the same error (within a specified timeframe)? (Either Rule or BPL?) (i.e. a system starts sending bad data which fails validation or is NAKd by a downstream system -- causing every message to create an Alert.)

Otherwise, every message creates an Alert, which creates a ticket in Service Now.

Thanks,

Brian

Cache for UNIX (IBM AIX for System Power System-64) 2015.2.2 (Build 811U) Thu Mar 3 2016 13:03:08 EST
[HealthShare Modules:Core:14.01.351 + Linkage Engine:14.0.351]

[#Ensemble](#)

Source

URL:<https://community.intersystems.com/post/ensemble-suppressing-multiple-alerts-eg-naks-validation-etc-using-ensalert-process>