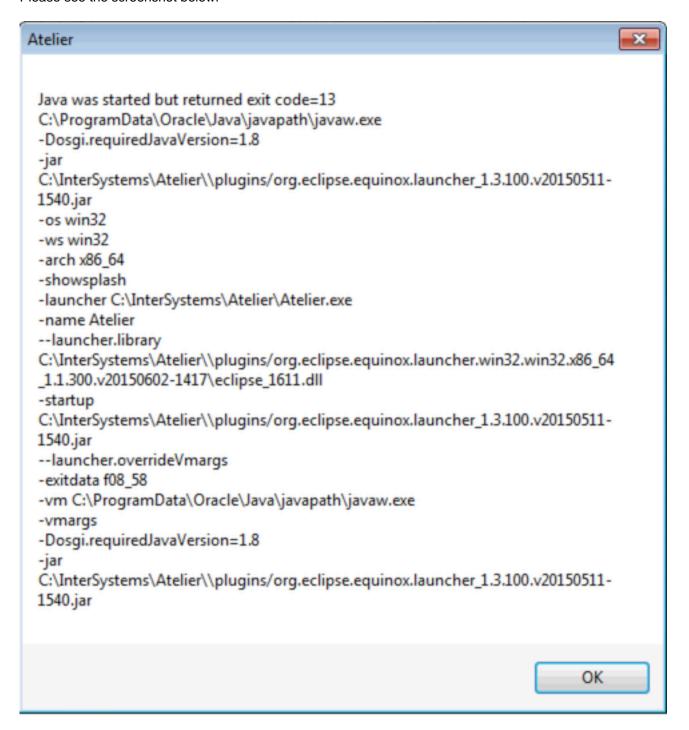
Question

Joyce Zhang · May 2, 2016

## Cannot Start Atelier - Java was started but returned exit code = 13

I just installed Atelier, but when I tried to start it, I got the error "Java was started but returned exit code = 13". What's the issue here? How can I fix it?

Please see the screenshot below:-



Thanks, loyce  Development Environment  Source  JRI: https://community.intersystems.com/post/cannot-start-atelier-java-was-started-returned-exit-code-13	Published on InterSystems Developer Community (https://community.intersystems.com)
loyce  *Development Environment  Source	
Source	Γhanks,
Source	loyce
Source	#Development Environment
JRL-https://community.intersystems.com/post/cannot-start-atelier-java-was-started-returned-exit-code-13	
	JRL:https://community.intersystems.com/post/cannot-start-atelier-java-was-started-returned-exit-code-13

Cannot Start Atelier - Java was started but returned exit code = 13