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### Question

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## Cache Installation Issue

Hi,

Our Cache server(version 5.0.15) has recently crashed. We are in the process of recovery. We had replaced the server's hard disk and trying to install the cache(5.0.15) But getting the following error. Any body show some light on the issue.

CctrlInstallStartCP( CACHE ) failed! Return value: 1  
CctrlGetLastError() returned:

A problem was encountered while attempting to restore the write image journal file (CACHE.WIJ). See the console log for more information.  
If you want to start Cache without restoring the write image journal, move the file to an alternate location.  
Start up procedure terminated.

Error in Function: CctrlGetLastError, in File: F:\WORK54.15\objs\Install\ht\Install\SCRIPT4\cctrl.rul, at Line: 49

[#System Administration](#) [#Cache](#)

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