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Global Summit 2016 - Monitoring: Don't Turn a Drama into a Crisis

Presenter: Kerry Kirkham
Task: Prevent application-to-application interface problems from escalating
Approach: Give examples of using alerts to get the right person working on a problem as soon as possible

Problems with application-to-application interfaces are inevitable but in most cases they can be fixed with little disruption as long as the right person gets to know about it as soon as possible. But delays in attention cause problems to escalate, pressure mounts and business suffers. This session looks at how monitoring and alerting can be set up to recognize problems and get the right person working on the problem in the shortest possible time so that small problems don't turn into major issues.

Solution: Using alerts to minimize interface problems

Content related to this session, including slides, video and additional learning content can be found [here](#).

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