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Controlling Alerts in Your Ensemble or HealthShare HL7 Environment

Introduction

HL7 V2 message routing solutions often have hundreds of business services, processes and operations. Inevitably things will go wrong and you have to monitor the production to be able to react quickly and resolve any problems before they can become serious issues.

Ensemble includes some powerful alerting capabilities that can help, but if you aren't careful you will be inundated with alerts and your inbox more or less becomes a copy of the event log defeating the object of the exercise.

These notes are based on experience of other customers who have set up alerting and will hopefully be a good starting point for anyone setting up alerting for the first time.

#Ensemble

Source

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